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Founded in 1936 by Mr. Palmino Longoni, RIMSA SOCIETÀ BENEFIT, is an Italian company specialised in the manufacturing of operating theatre and observation lamps for medical use and lamps for technical-professional use.

Strengthened by its long history and tradition, RIMSA places a passion for technological innovation, the importance of human resources and attention to the environment at the centre of its activities.

With the aim of guaranteeing quality products that comply with technical and regulatory requirements, RIMSA is committed to consistently controlling and monitoring all company processes.

Aware of the impact of its activities on the surrounding ecosystems, RIMSA has decided to become a Benefit Corporation. By adhering to this new vision, the company demonstrates its social responsibility towards the community and aims to limit the environmental impact generated by its operations. To this end, each year RIMSA undertakes to make available on its website an annex describing its activities in relation to the actions considered in the charter.

The Quality and Environment objectives of RIMSA SOCIETÀ BENEFIT are:

- to develop products that comply with regulatory, technical and legislative requirements;
- to improve supplied products by opting for innovative technologies;
- revolutionise design and production from a 4.0 perspective;
- to meet the expectations of various stakeholders (shareholders, local community, employees, suppliers, customers);
- to meet regulatory and statutory obligations in terms of the environment
- to establish strong relationships with customers to ensure quick service interventions;
- to plan, develop and monitor business processes in favour of a high degree of control over its activities and limit relevant risks and environmental impacts also by constantly improving its infrastructure and processes.

These fundamental objectives can be achieved:

- by establishing profitable partnerships with the customer and continuous technical assistance in favour of the customer, to be able to promptly respond to any potential request;
- by formulating technical-economic offers that are in line with the customer's needs and that reflect the company's technical-organisational and economic-financial capabilities;
- by seeking the full involvement of all personnel in initiatives for empowerment, skills enhancement, incentives and awareness;
- by correctly and profitably managing relationships with Subcontractors and Suppliers of raw materials, equipment and services;
- by using suitable instrumentation in periodic maintenance operations, scheduled or extraordinary, to ensure product conformity;
- by using measuring and control instruments with the adequate grade of precision in order to ensure high quality standards.
- by keeping every phase of its activity in the least polluting conditions possible, thus optimising the management of the environmental impact of processes and products
- by controlling every company activity to prevent emergency situations
- by promoting the use of products with low environmental impact and high-tech eco-sustainable components that are innovative in terms of environmental impact and contribute to emissions efficiency

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- by implementing policies to encourage sustainable development among its suppliers
- by sensitising and involving its workers, suppliers and collaborators so that they implement this policy aiming at continuous improvement

RIMSA pursues all of the above, integrating these efforts with originality in the choices regarding the organisation of the activity and the design of the product.

RIMSA is convinced that the implementation of the Quality Policy leads to the achievement of its goals: good ideas remain only ideas if they are not supported with an adequate structure to realise them.

In this context, the *General Management* has introduced into the Company a Quality and Environmental Management System in compliance with the UNI EN ISO 9001, UNI CEI EN ISO 13485 and UNI EN ISO 14001 series of standards and has undertaken to provide all the necessary means for its implementation, with constant updating and maintenance of performance effectiveness, in order to ensure the fulfilment of requirements with particular regard to Risk Management updating according to the UNI EN ISO 14971 standard based on feedback information.

The *General Management* has conferred to the Quality and Environmental System Manager the responsibility and full authority necessary to supervise the implementation of the Company Quality System and to ensure that the indications in the manual are in conformity with the UNI EN ISO 9001, UNI CEI EN ISO 13485 and UNI EN ISO 14001 standards and that these are correctly applied in the company, including the regulations on government legislation and international standards (REGULATION (EU) 2017/745 of the European Parliament and of the Council and subsequent amendments and supplements).

The Quality and Environmental Management System is regulated by the Quality Manual.

It is the duty of the Head of Quality and Environmental System Management to make sure the objectives of continuous quality improvement established by the *General Management* during the reviews of the quality system are communicated, understood, and implemented at all levels of the Company.

The Management review process checks the current quality policy to ensure that it remains appropriate.

The Company establishes a framework for setting and reviewing quality and environmental objectives, which shall be carried out through reviews of the quality management system.

The Management